



QUICK START GUIDE

Bancroft Mills Homeowners Association

Dear Resident!

Welcome to Bancroft Mills!

One of the reasons that you chose to live here is surely the uniqueness of the building and location. Where else can one live on the Brandywine in a circa 1903 building! It's a wonderful place to live – and – has a few quirks! What follows is what you probably need to know on Day 1!

1. We need know who you are! Go to the website, bancroftmills.com, click “Renters Page”, and then click on “Owner/Renter Information Form”. Please do that first thing!
2. Email your phone number and 4-digit entry code for the access panel in the vestibule so you can be contacted. To buzz someone in, touch “9”. You’ll also be issue 2 key fobs from your landlord.
3. Parking: parking anywhere EXCEPT the circle out front or in front of the ramps for us or 44.
4. Pets: keep them on leashes and walk them to areas outside of the fire hydrants – to the right and left. Never in the courtyard!
5. Noise: Welcome to a historical building that has about the best noise transmission of any residential building anywhere! Seriously, noise is the #1 issue here. Read the section about noise in the “Procedures, Policies, and Rules” which is also available on the website. You’re immediately responsible for its contents so take a few minutes and read it! It will save you lots of grief!
6. Cell phone: By now you’ve probably noticed that there is very limited coverage down here next to the river. Most residents have bought a “network extender” which gives excellent cell coverage in your unit. Folks have had positive results with Verizon.
7. Wi-Fi and Cable: Comcast is our only option. Dishes are NOT allowed on the building.
8. Trash and Recycling Rooms are on the lower level – signs are posted with instructions and limits.
9. Questions? Send an email to 49bancroftmills@gmail.com - or fill out the Contact Us page on BancroftMills.com - Council members monitor it and will respond ASAP.

We want this to be a positive experience for you and your neighbors – please – send questions or concerns to the email and a Council member will respond quickly.